



SBC ADSL Connectivity Agreement

- T-3 Connection to the Internet
- 5MB Space for a Personal Web Site
- Up to 2 E-Mail Addresses
- All Email is scanned for Spam and Viruses

This agreement is made between CROS.NET, Inc., 125B Maple St., Port Clinton, OH 43452 Phone 800-541-7779 and the customer (listed below).

Network Use Policies: Misuse

Customer agrees to adhere to the network access policies and procedures of CROS.NET and not to use its network for any illegal purpose, and not to place or cause to be placed on CROS.NET's network any material which violates the copyright, trade secrets or other proprietary rights of third parties, or which is threatening or which otherwise violates any federal, state or local laws. Customer agrees to indemnify, defend, and hold CROS.NET harmless from any claims resulting from any such misuse or any use that violates CROS.NET's network access policies.

Payment

CROS.NET will bill monthly accounts in advance by E-mail on or before the customer's original start date. Other plans will follow by postal mail. Customer agrees to pay CROS.NET within 10 days of the bill date. All accounts over 30 days past due will be disconnected, as of the end of the current period and a \$2.00 late fee will be applied. Delinquent customers turned over to collections will be liable for any fees that may occur. To reactivate services for a delinquent customer, there will be a \$5.00 - \$25.00 Cros.Net plus any SBC reconnection fee. All credit card numbers will be kept on file.

We are required by law to charge Ohio sales tax on all Company Internet Accounts, unless there is proof of tax exemption.

Termination

Customer must notify CROS.NET in writing in order to cancel their account. Cancellations for any reason will be prorated at the normal rate plus any previously waived installation fees. The customer will be responsible for all fees until the circuit is disconnected by SBC (normally 3 – 5 business days).

Warranties

CROS.NET warrants that it will provide the services specified above in a professional manner and in accordance with the standards prevailing in the industry; and in accordance with all applicable laws, ordinances, rules and regulations, now or hereafter in effect in the United States. CROS.NET will, at all times, monitor its network and its interconnections to other networks and use reasonable efforts to maintain its data network, including interconnections, in an operational state at all times. CROS.NET reserves the right to change terms of this agreement at any time. In that event of a change, an update will be posted on our home page.

Name:		Address:		
Company:		City:	State:	Zip:
County:	Phone:	Contact Email:		Drivers License #:
DSL requires a special DSL modem and if you want to connect multiple computers, you must purchase a DSL router. SBC DSL uses PPPOE to authenticate users, which requires special software or a PPPOE capable router. The prices below do not include an FCC subscriber line charge or any Federal, State, County, or Local tax that we may be required by law to collect.				
Up to 384k/128k \$29.95		Up to 1.54m/128k \$29.95		384k – 1.54m/128k \$29.95
Charge my Credit Card each month		DSL Phone Number:	Static IP (\$5/mo): YES NO	DSL Plan:
		CC#:		EEmail #1/FTP Username: Password:
Expiration Date:		Email #2 Username: Password:		
Customer Signature:				
Date:				